



## Moving Forward By Effective Leadership

Louis and his wife, Jacqueline, live in City of Duluth since 2000. They have a 9 year old son named Benjamin. They are a member of Grace United Methodist church. Louis and Jacqueline spent their life advocating for community services, senior citizen quality of life, and entrepreneurship of young leaders in the United States.

Louis Tseng is an Assistant Director at **Georgia State University (GSU)**, in the Instructional Innovation & Technology, Network Engineering Division. He specializes in strategic management as well as performance management in large organization. He manages 4.2 million annual department budget and directly impact over 73.6 million capital improvement budget. He is also responsible for department regulatory compliance while overseeing the day to day operations of the university. His goal is to develop the organization and mentor staff's growth to achieve GSU overall vision.

Prior to his transition to his current role at GSU in 2015, Louis was a Lead Enterprise Architect at **Hartsfield-Jackson Atlanta International Airport**, in the Information Services Division. He specializes in airport strategic management as well as IT performance management. As a Lead Enterprise Architect in the new international terminal system design, Louis successfully implemented all IT systems at Maynard H. Jackson Jr. International Terminal (MHJIT) in 2012. The budget cost of the project was 1.3 billion US dollars.

In 2008, Mr. Tseng joined the **International Air Transport Association (IATA)** Radio-frequency identification (RFID) Baggage Working Group and become a committee member. In 2009, he was honored and selected as an evaluation committee board member by IATA to represent Atlanta International airport in IATA's worldwide RFID Bag Tag request for proposal (RFP). He played an instrumental role in evaluating the proposal from vendors worldwide and providing the final recommendation to IATA.

Additionally Louis has been an active member of the **American Association of Airport Executives (AAAE)** since 2006. In 2007 he became the first Asian-American in the Hartsfield-Jackson Atlanta International Airport 82 years history to become a certified member of the American Association of Airport Executives by passing an exam that includes a very broad aviation knowledge base. The knowledge base includes Airport Management, Finance and Administration, Airport Operation Security and Maintenance, Legislative Affairs, Marketing and Communication, Planning Construction and Environmental and Air Service Development.

Furthermore, Louis has a strong heart to serve his community. He took a huge step into the political arena. He ran in the Municipal Election for City Council in 2013 for **City of Duluth GA**. In 2015, he completed the **FBI Citizens Academy** program. In 2017, he again completed the **Leadership Gwinnett** program. Currently, he is the Commissioner of **Duluth Public Art Commission** and an active board member of **Gwinnett County Coleman Middle School Advisory Board**. One of his visions is to improve the City efficiency and services to the citizen by utilizing the information technology to measure and improve the City.





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Louis is the recipient of the following awards:

- **"Outstanding Georgia Citizen Certificate"** issued by Georgia Secretary of State Brian Kemp (2014)
- **"Top 10 Outstanding Oversea Young Professional Award"** awarded by President of Taiwan (Republic of China) Ma Ying-Jeou (2015)
- **"2015 Spirit of Good Living Award"** issued by Duluth City Mayor Nancy Harris
- **"2014 25 Most Influential Asian American in Georgia Award"** awarded by GA Asian Times.

Louis is also an active board member of the following organizations:

- **Gwinnett County Coleman Middle School Advisory Board**
- **Center for Pan Asian Community Services (CPACS)**
- **OCA-Georgia**
- **Monte Jade Science and Technology Association**
- **Taiwanese Chamber of Commerce of Gainesville Georgia**

He is also the chair of the planning committee for the **2015 Atlanta Chinese New Year Festival** and the vice chair of the **2014 International Food Festival Taste of Taiwan in Duluth** and **2015 International Food Festival Taste of Taiwan**.

Mr. Tseng's goal is to promote public service in the community and develop young leaders in the United States in the fields of engineering, invention and entrepreneurship through mentorship to increase the United States young leaders competitiveness in the international arena.

Louis earned a Bachelors of Mechanical Engineering from Taiwan Air Force Academy. He successfully completed an Emory University program and earned an Emory Business Professional designation in 2007. He is also a certified IT Services Management from the Information Technology Infrastructure Library (ITIL) program and certified Member of the American Association of Airport Executives (A.A.A.E).

